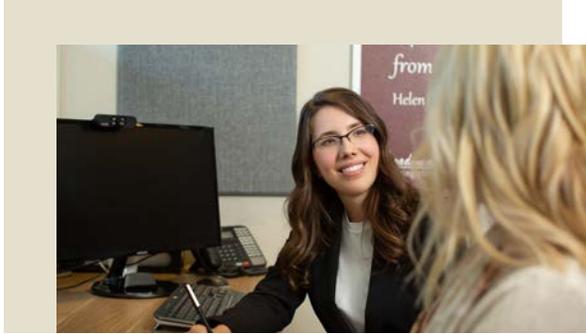


THE EAR



Does someone in your life have hearing loss?

Perhaps you recognize symptoms (such as struggling to hear with background noise) or coping mechanisms (like asking others to repeat) that you may have experienced. Lately, we've been talking to people about the benefits of having their hearing treated by an Audiologist. If you know someone who needs our help, read on – their trust in you may be what allows us to help them hear better, for life.

Helping friends or loved ones with hearing loss.

It's almost as if the pandemic gave people with untreated hearing loss a grace period.

There hasn't been the same pressure on their ability to hear because they haven't been able to interact in groups or gather in places with a lot of background noise. They may feel like they hear "well enough" one-on-one.

While this time may have delayed treatment, it's still important to help friends or family with hearing loss sooner rather than later.

Do you recognize these symptoms?

- Frustration with people who "mumble" or "don't speak up."
- Frequently relying on you to repeat what others have said.
- Avoiding social events or activities that used to be pleasurable.
- Passing the phone to you to do the talking "for both of you."
- Unable to hear sounds such as birds or running water.



What can you do?

Suggest that your friend or loved one try our Online Hearing Check at: broadmeadhearing.com/online-hearing-check

Invite them to schedule an appointment with your Audiologist. You may even offer to go with them to the appointment to be a "second set of ears."

Broadmead
hearing clinic

4430 Chatterton Way, #107
(In the Broadmead Office Park)

250.479.2969

Oak Bay
hearing clinic

1932 Oak Bay Avenue
(Near Oak Bay & Foul Bay)

250.479.2921



How often should you replace your hearing aids?

We're asked this question regularly, and our rule of thumb is:

How do you feel you're doing with your current hearing aids?

Signs that it may be time to replace your hearing aids:

- You are asking others to repeat.
- Sound quality is tinny or harsh.
- You're not wearing your hearing aids regularly.
- It seems you don't hear as well as you used to.
- You are interested in new features: apps, rechargeable hearing aids, or Bluetooth™ connection to your smartphone, TV, tablet, or computer.



If your hearing aids are older, make sure you talk to us.

We can ensure your hearing aids have been checked and are correctly programmed for your hearing loss. Making a change is up to you. We can provide information so that you feel confident & informed when you're ready for new hearing aids.

Late Hours & New Service

Our Broadmead Hearing Clinic is now open with full services **until 7 pm on Tuesday and Thursday evenings!**

We are also now offering **wax removal** services at our Broadmead location.



Staff Updates



Staff highlight

Did you know that Audiologist Aisling Smyth lived in Whitehorse to experience life in northern Canada? Her favourite part was the vastness of the Yukon and the great sense of community. She notes that growing up in Vancouver she'd never felt ice crystals enter her lungs before or the liquid on her eyeballs freeze. Wow! That's neat.

Broadmead
hearing clinic

Oak Bay
hearing clinic

